

Tender No. BNPM/NCB/481/2024-25	<b>BANK NOTE PAPER MILL INDIA PRIVATE LIMITED</b>	SHEET 1 OF 1
	<b>TENDER FOR DEVELOPMENT, IMPLEMENTATION AND MAINTENANCE OF BNPM WEBSITE INCLUDING 01 YEAR WARRANTY PERIOD AND 04 YEARS OF AMC AT BANK NOTE PAPER MILL (BNPM), MYSURU</b> <b>CORRIGENDUM NO. 1</b>	

**CORRIGENDUM No. 1, DATED 04.02.2025**

**FOR**

**TENDER NO. BNPM/NCB/481/2024-25 dated 15.01.2025**

**TENDER FOR DEVELOPMENT, IMPLEMENTATION AND MAINTENANCE OF BNPM WEBSITE INCLUDING 01 YEAR WARRANTY PERIOD AND 04 YEARS OF AMC AT BANK NOTE PAPER MILL (BNPM), MYSURU**



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	<b>TENDER FOR DEVELOPMENT, IMPLEMENTATION AND MAINTENANCE OF BNPM WEBSITE INCLUDING 01 YEAR WARRANTY PERIOD AND 04 YEARS OF AMC AT BANK NOTE PAPER MILL (BNPM), MYSURU</b> <b>CORRIGENDUM NO. 1</b>	

**1.0 SCOPE OF THIS CORRIGENDUM**

- 1.1 This corrigendum dated 04.02.2025, is issued for,  
(a) Clarifications to queries received against the tender/raised in the pre-bid meeting held on 29.01.2025.
- 1.2 Except for details mentioned herein, all other details contained in the tender no. BNPM/NCB/481/2024-25 dated 15.01.2025, shall remain applicable and unchanged.

**2.0 CLARIFICATIONS TO THE TENDER: -**

Sl. No.	Previous Provisions	Action/Clarification/ amendment incorporated in this Corrigendum
1.	Bidders have raised queries in the pre-bid meeting held on 29.01.2025.	Received queries have been reviewed and responses have been prepared in accordance with the requirement. The details of response is elaborated in Annexure-1, which is integral to this corrigendum.
2.	Pg (1) of Tender: Due date & time for bid submission: 05.02.2025 till 1100 hrs.	Due date & time for bid submission: <b>19.02.2025 till 11:00 hrs.</b> Due date & time for bid opening: <b>19.02.2025 11:30 hrs.</b>



## Annexure - 1 to Corrigendum dated 04.02.2025

Tender No: BNPM/NCB/481/2024-25 dated 15.01.2025

S No	Tender Clause	Bidders Query	Clarifications to tender terms & conditions
<b>TECHNICAL QUERIES</b>			
1	<i>General</i>	Is there an existing CMS currently being used?	Yes, Custom based CMS.
2	<i>General</i>	If there is an existing CMS, which technology is it using	Dotnet with MSSQL server
3	<i>General</i>	What is actually intended by custom CMS	As per requirement from individual department
4	<i>General</i>	What is meant by microsities? Please refer to the microsities existing in the current website.	<b>Microsites:</b> These are hosted on their own domain or company website's subdomain and have a different URL than their company websites. This can be developed for some particular time or on permanent basis as per the requirement. No reference is available in existing website.
5	<i>General</i>	Can we consider a headless CMS for handling data, like Strapi or Contentstack?	Only custom based CMS allowed, as per tender.
6	<i>General</i>	Will the Figma design for the front end be provided?	No
7	<i>General</i>	Is the employee portal and tender portal considered in the scope?	Employee Portal ( <a href="https://bnpmhcm.bnpmindia.com/">https://bnpmhcm.bnpmindia.com/</a> ) & tender portal ( <a href="https://www.tenderwizard.com">https://www.tenderwizard.com</a> ) are external links, which need to be placed in website as per requirement.
8	<i>General</i>	Do we need to create the forms on our end, or will they be created by the client? Do we only need to upload the form as a PDF or DOC?	To be done by successful bidder.
9	<i>General</i>	Is the tender dashboard also included in the scope (e.g., <a href="https://www.tenderwizard.com/">https://www.tenderwizard.com/</a> )?	Tender portal ( <a href="https://www.tenderwizard.com">https://www.tenderwizard.com</a> ) is external link, which needs to be placed in website as per requirement.
10	<i>General</i>	Security audit: Does BNPM have a preferred vendor for the security audit?	CERT Empanelled Audit agency only.
11	<i>General</i>	Is there any existing AV (Antivirus) solution in place? If yes, please share the name and other details.	To be provided by successful bidder as per tender
12	<i>General</i>	Is there any existing network, infrastructure, or application monitoring solution?	To be provided by successful bidder, as per tender
13	<i>General</i>	What parameters need to be added to the monitoring system?	As per tender
14	<i>General</i>	What is the preferred alert and notification method(s)?	Through Email

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15	<b>General</b>	Are there any offsite backup requirements?	It is required on need basis
16	<b>General</b>	Need more details on FTP requirements, including user and access management, security requirements, connectivity, availability, logging, and monitoring.	User & access management & Security – Yes & Secure FTP where access to be done credential based with email OTP. Connectivity & Availability – Internet & 24*7 Logging - Required as audit trail Monitoring – as per tender
17	<b>General</b>	Information collection: What is the expected way of collecting information from other departments and managing it? Is there any existing solution in place?	Onsite / Virtual meeting and email communication, no solution is in place, however bidder may use any existing tool to manage the information on their own cost.
18	<b>General</b>	Can we use enterprise edition of headless CMS.	Only custom based CMS allowed, as per tender.
19	<b>General</b>	What is the CMS function in the Scope, please give us the module in detail.	Please refer scope of work, as per tender.
20	<b>General</b>	Could you please share the concerned person's contact details and email for better communication?	Will be shared with successful bidder.
21	<b>General</b>	Can we work remotely for this tender? Or do we need to provide resources onsite?	Mandatory onsite visit is for System Study and Design and Training. However, bidder needs to deploy resource in case of any exigency. (Refer Page 34 and 45 of tender)
22	<b>General</b>	Please clarify whether full-time resources are required for AMC or on a work basis.	The bidder has to send resource to BNPM, as and when required, having sufficient technical expertise to incorporate new features or resolve any deadlock / priority issues till completion of AMC Period. Under Warranty & AMC (Refer page 45 of tender)
23	<b>General</b>	Could you please clarify who will bear the third-party tools cost?	Successful bidder.
24	<b>General</b>	Could you please clarify the total number of users in the portal?	Website is in public domain; however, CMS will be used by approx. 30 resources.
25	<b>General</b>	Could you please clarify the concurrent user in the portal?	Concurrent CMS users can be approx. 20.
26	<b>Webmail</b>	For webmail, do we need to build it from scratch, or does BNPM provide it, requiring only UI/UX updates?	Webmail page is only for customisation using HTML & CSS. Yes
27	<b>Localization</b>	Will the newly added language automatically translate all existing text to the selected language, or will the admin need to update it manually?	Admin needs to update the language manually after approval of client.
28	<b>Press Release</b>	Will BNPM manually create press release data within this module, or do we need to sync the data via API from a third party?	BNPM will manually upload / Update the data for press release.

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29	<b>Full Text Search</b>	Can we use any third-party full-text search solution for this, such as Algolia?	Third party full text search solution may be used under below scenario: 1) It is not be freeware or open source. 2) It should be duly validated by CERT -IN Empanelled auditors as part of VAPT.
30	<b>VPS and Infratructure Requirements</b>	MEITY Approved Tier 4 Data Centre Please change it into Tier3/Tier4 Data Centre.	As per Tender
31	<b>General</b>	Kindly confirm whether the backup will be stored on the existing 500 GB HDD. If not, please specify the required size of the backup disk so that we can include it in the commercial cost.	Backup for the website has to be considered separately. Required size for backup needs to be factored by the bidder for the given parameter.
32	<b>General</b>	Kindly confirm whether you require GIGW certification in addition to STQC certification, as the processes differ and involve separate costs.	Security audit certificate from CERT-IN Empanelled agency along with GIGW Compliance report needs to be submitted by the bidder. GIGW Certification is not mandatory as part of the scope of work.

**COMMERCIAL QUERIES**

1	<b>Eligibility Criteria</b>	<p>A) The bidder should have executed/ implemented/ developed at least 1 (One) Organisation's Official Website in last 7 years ending 31.12.2024 as below :</p> <p>i) Three similar completed works each costing not less than an amount equal to Rs 8,40,000/- OR ii) Two similar completed works each costing not less than an amount equal to Rs 10,50,000/- OR iii) One similar completed works each costing not less than an amount equal to Rs 16,80,000/- Note: "Similar work means Development and Implementation of Organisation's Official Website"</p> <p>B) For Start-up bidders: Criteria is relaxed for Start-ups recognized by DPIIT. The relaxations are as below: "The bidder should have executed/ implemented/ developed at least 1 (One) Organisation's Official Website in last 7 years ending 31.12.2024 as below :"</p> <p>i) Three similar completed works each costing not less than an amount equal to Rs 4,20,000/- OR ii) Two similar completed works each costing not less than an amount equal to Rs 5,25,000/- OR iii) One similar completed works each costing not less than an amount equal to Rs 8,40,000/-</p> <p><b>Please clarify whether Organisation's here means any private/ government/semi-government/PSU organisation.</b></p>	Yes.
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2	<b>Mode of bid submission</b>	Please confirm mode of submission online or offline. If Physical submission, Please allow us to submit through courier	Mode of bid submission - ONLINE only. (Refer Page 18 of tender)
3	<b>SECTION IX – QUALIFICATION/ELIGIBILITY CRITERIA Experience &amp; Past Performance</b>	Documentary evidence to be submitted for work completion. Can we submit ongoing/satisfactory certificate if we have developed and deployed the website and we are still in AMC Phase?	Yes as in tender- “Similar work means Development and Implementation of Organisation’s Official Website”
<b>S No</b>	<b>Tender Clause</b>	<b>As per tender</b>	<b>Revisions/Amendments to tender terms &amp; conditions</b>
1	<b>SECTION VII – TECHNICAL SPECIFICATIONS and SCOPE OF WORK</b>	The project will be treated as "complete" only if: Security Audit (from CERT-IN empaneled agency) compliance certificate as per GIGW and handover to the BNPM is completed. Final Source code along with Security Audit Certificate of the project along with detailed documentation and IPR (Intellectual Property Rights) is to be transferred to BNPM.	The project will be treated as "complete" only if: Security Audit (from CERT-IN empaneled agency) certificate, GIGW compliance report and handover to the BNPM is completed. Final Source code along with Security Audit Certificate of the project along with detailed documentation and IPR (Intellectual Property Rights) is to be transferred to BNPM.